

**PERIODIC DISCLOSURES**  
**FORM NL-37-CLAIMS DATA (LEADER + FOLLOWER)**

Name of the Insurer: ICICI Lombard General Insurance Company Limited  
Registration No: 115 dated August 03, 2001  
CIN: L67200MH2000PLC129408

Upto the quarter ending September 30, 2023

																			No. of claims only	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	4,545	7,914	209	8,123	52,128	65,307	117,435	46,328	9,390	2,867	58,585	1,738	2,655	1,439	1,065	24,805	64	3,240	223,694
2	Claims reported during the period	11,478	63,209	9	63,218	606,151	19,353	625,504	480,911	36,439	12,869	530,219	2,619	855	2,667	155	130,364	66	33,541	1,400,686
	(a) Booked During the period	10,690	63,082	9	63,091	605,008	18,154	623,162	472,761	34,272	12,488	519,521	2,228	842	2,457	152	130,300	64	29,461	1,381,968
	(b) Reopened during the Period	788	127	-	127	1,143	1,199	2,342	8,150	2,167	381	10,698	391	13	210	3	64	2	4,080	18,718
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Adjustments due to Surveyors & court awards	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	7,740	54,441	6	54,447	526,690	11,834	538,524	400,112	22,277	5,726	428,115	1,409	434	1,450	124	131,163	21	20,869	1,184,296
	(a) paid during the period	7,740	54,441	6	54,447	526,690	11,834	538,524	400,112	22,277	5,726	428,115	1,409	434	1,450	124	131,163	21	20,869	1,184,296
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	208	875	-	875	21,870	647	22,517	61,410	9,913	5,362	76,685	917	10	28	-	-	-	3,135	104,375
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	1,702	4,793	6	4,799	49,865	2,984	52,849	-	-	-	-	51	105	509	25	4,798	34	7,913	72,785
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	40	235	-	235	33,122	5,658	38,780	22,986	425	20	23,431	12	501	33	-	-	-	399	63,431
6	Claims O/S at End of the period	6,373	11,014	206	11,220	59,854	69,195	129,049	65,717	13,639	4,648	84,004	1,980	2,961	2,119	1,071	19,208	75	4,864	262,924
	Less than 3months	1,830	7,397	5	7,402	58,386	8,159	66,545	65,717	13,627	4,646	83,990	1,405	694	841	51	1,433	19	3,434	167,644
	3 months to 6 months	641	570	4	574	1,117	8,127	9,244	-	6	1	7	469	246	231	59	5,248	22	325	17,066
	6months to 1 year	774	232	3	235	327	10,357	10,684	-	4	1	5	94	830	201	94	10,017	6	336	23,276
	1year and above	3,128	2,815	194	3,009	24	42,552	42,576	-	2	-	2	12	1,191	846	867	2,510	28	769	54,938

Notes:-  
(a) # Total Health Includes Health, Personal Accident & Travel  
(b) \* Credit insurance considered in other segment

Upto the quarter ending September 30, 2023

																			₹ in Lakhs	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	172,409	21,509	14,117	35,626	53,584	577,132	630,716	37,940	12,883	3,757	54,580	6,084	2,629	35,275	8,637	35,929	1,212	34,674	1,017,770
2	Claims reported during the period	77,418	22,721	82	22,803	150,258	142,914	293,172	297,068	21,166	9,244	327,477	5,565	1,804	21,485	569	18,593	782	24,074	793,740
	(a) Booked During the period	62,337	18,941	30	18,971	156,540	150,595	309,135	289,665	20,669	8,747	319,081	5,153	1,108	20,835	55	18,880	829	19,225	775,609
	(b) Reopened during the Period	701	154	-	154	1,437	4,795	7,403	497	497	319,081	412	8	337	3	30	45	1,063	15,945	
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Adjustments due to Surveyors & court awards	14,379	3,626	52	3,678	(9,719)	(11,039)	(20,758)	-	-	-	-	688	313	511	(317)	(92)	3,786	2,186	
3	Claims Settled during the period	48,569	19,697	1,318	21,015	132,428	101,031	233,458	188,002	11,565	4,415	203,983	2,388	1,270	9,912	2,593	24,666	794	16,508	565,155
	(a) paid during the period	48,569	19,697	1,318	21,015	132,428	101,031	233,458	188,002	11,565	4,415	203,983	2,388	1,270	9,912	2,593	24,666	794	16,508	565,155
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	220	604	-	604	5,185	7,516	12,701	43,467	6,793	2,695	52,955	2,532	6	142	-	-	-	1,196	70,355
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	11,141	5,531	183	5,714	7,056	17,693	24,748	-	-	-	-	231	103	2,186	6	7,528	115	4,335	56,108
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	31	85	-	85	3,829	8,011	11,840	737	606	4	1,347	30	154	54	-	-	-	93	13,632
6	Claims O/S at End of the period	189,896	18,396	12,697	31,093	59,174	593,807	652,980	52,409	14,429	4,258	71,097	5,633	3,055	44,520	6,606	22,326	1,084	36,613	1,064,904
	Less than 3months	30,341	12,173	1,056	13,229	55,949	55,349	111,298	52,409	14,416	4,257	71,082	4,336	472	14,329	10	14,779	514	7,972	268,362
	3 months to 6 months	22,562	2,195	52	2,247	2,410	56,292	56,701	-	7	0	8	733	220	6,712	28	1,960	241	3,300	96,711
	6months to 1 year	42,154	1,782	13	1,794	738	83,648	84,386	-	5	1	6	404	846	8,303	360	1,370	0	4,123	143,746
	1year and above	94,839	2,246	11,577	13,824	77	398,518	398,594	-	1	-	1	160	1,516	15,177	6,210	4,217	329	21,218	556,085

Notes:-  
(a) # Total Health Includes Health, Personal Accident & Travel  
(b) \* Credit insurance considered in other segment

**PERIODIC DISCLOSURES  
FORM NL-37-CLAIMS DATA (LEADER)**

Name of the Insurer: ICICI Lombard General Insurance Company Limited  
Registration No: 115 dated August 03, 2001  
CIN: L67200MH2000PLC129408

Upto the quarter ending September 30, 2023

Sl. No.	Claims Experience																			No. of claims only
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	729	4,777	87	4,864	52,128	65,307	117,435	46,328	9,390	2,867	58,585	1,738	2,631	609	161	24,802	64	2,590	214,208
2	Claims reported during the period	8,136	44,207	3	44,210	606,151	19,353	625,504	480,911	36,439	12,869	530,219	2,619	817	1,959	143	130,364	66	32,601	1,376,638
	(a) Booked During the period	7,348	44,080	3	44,083	605,008	18,154	623,162	472,761	34,272	12,488	519,521	2,228	804	1,749	140	130,300	64	28,521	1,357,920
	(b) Reopened during the Period	788	127	-	127	1,143	1,199	2,342	8,150	2,167	381	10,698	391	210	210	3	64	2	4,080	18,718
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Adjustments due to Surveyors & court awards	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	4,794	38,075	-	38,075	526,690	11,834	538,524	400,112	22,277	5,726	428,115	1,409	410	930	75	131,163	21	19,974	1,163,490
	(a) paid during the period	4,794	38,075	-	38,075	526,690	11,834	538,524	400,112	22,277	5,726	428,115	1,409	410	930	75	131,163	21	19,974	1,163,490
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	208	875	-	875	21,870	647	22,517	61,410	9,913	5,362	76,685	917	10	28	-	-	-	3,135	104,375
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	1,469	4,579	4	4,583	49,865	2,984	52,849	-	-	-	-	51	105	466	25	4,798	34	7,885	72,265
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	40	235	-	235	33,122	5,658	38,780	22,986	425	20	23,431	12	501	33	-	-	-	399	63,431
6	Claims O/S at End of the period	2,384	5,455	86	5,541	59,854	69,195	129,049	65,717	13,639	4,848	84,004	1,980	2,923	1,144	204	19,205	75	4,197	250,716
	Less than 3months	1,594	4,670	3	4,673	58,386	8,159	66,545	65,717	13,627	4,846	83,990	1,405	881	814	51	1,432	19	3,403	164,607
	3 months to 6 months	543	548	3	551	1,117	8,127	9,244	-	6	1	7	469	246	199	48	5,248	22	292	16,869
	6months to 1 year	181	195	-	195	327	10,357	10,684	-	4	1	5	94	827	88	46	10,017	6	237	22,380
	1year and above	76	42	80	122	24	42,552	42,576	-	2	-	2	12	1,169	43	59	2,508	28	265	46,860

Notes:-  
(a) # Total Health Includes Health, Personal Accident & Travel  
(b) \* Credit insurance considered in other segment

Upto the quarter ending September 30, 2023

Sl. No.	Claims Experience																			(₹ in Lakhs)
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	58,403	18,284	9,328	27,611	53,584	577,132	630,717	37,470	12,883	3,757	54,110	6,084	2,507	22,260	502	35,927	1,212	28,132	867,465
2	Claims reported during the period	41,436	20,559	91	20,650	150,258	142,914	293,172	291,535	21,166	9,244	321,943	5,565	1,310	18,902	844	18,593	782	22,971	746,168
	(a) Booked During the period	38,043	16,434	9	16,443	158,540	150,595	309,135	284,132	20,669	8,747	313,547	5,153	614	18,156	45	18,880	829	18,246	739,091
	(b) Reopened during the Period	701	154	-	154	1,437	3,358	4,795	7,403	497	497	8,396	412	337	3	30	45	1,063	15,945	
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Adjustments due to Surveyors & court awards	2,692	3,971	82	4,053	(9,719)	(11,039)	(20,758)	-	-	-	-	-	688	409	796	(317)	(92)	3,662	(8,868)
3	Claims Settled during the period	24,299	17,431	55	17,487	132,428	101,031	233,458	182,469	11,565	4,415	198,449	2,388	825	7,975	824	24,666	794	13,283	524,448
	(a) paid during the period	24,299	17,431	55	17,487	132,428	101,031	233,458	182,469	11,565	4,415	198,449	2,388	825	7,975	824	24,666	794	13,283	524,448
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	220	604	-	604	5,185	7,516	12,701	43,467	6,793	2,695	52,955	2,532	6	142	-	-	-	1,196	70,355
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	4,371	4,221	183	4,404	7,056	17,693	24,749	-	-	-	-	231	103	1,877	6	7,528	115	3,368	46,752
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	31	85	-	85	3,829	8,011	11,840	737	606	4	1,347	30	154	54	-	-	-	93	13,632
6	Claims O/S at End of the period	69,551	16,608	9,179	25,787	59,174	593,807	652,981	51,939	14,429	4,258	70,626	5,633	2,883	29,202	516	22,325	1,084	33,160	913,747
	Less than 3months	19,282	11,747	883	12,630	55,949	55,349	111,298	51,939	14,416	4,257	70,612	4,336	423	13,128	10	14,779	514	7,783	254,795
	3 months to 6 months	15,964	2,162	48	2,210	2,410	56,292	58,702	-	7	0	7	733	220	5,990	17	1,960	241	2,817	88,661
	6months to 1 year	23,267	1,574	1	1,575	738	83,648	84,386	-	5	1	6	404	840	4,724	150	1,370	0	3,971	120,692
	1year and above	11,038	1,125	8,247	9,372	77	398,518	398,595	-	1	-	1	160	1,400	5,360	339	4,216	329	18,789	449,599

Notes:-  
(a) # Total Health Includes Health, Personal Accident & Travel  
(b) \* Credit insurance considered in other segment

**PERIODIC DISCLOSURES**  
**FORM NL-37-CLAIMS DATA (FOLLOWER)**

Name of the Insurer: ICICI Lombard General Insurance Company Limited  
Registration No: 115 dated August 03, 2001  
CIN: L67200MH2000PLC129408

Upto the quarter ending September 30, 2023

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	3,816	3,137	122	3,259	-	-	-	-	-	-	-	-	24	830	904	3	-	650	9,486
2	Claims reported during the period	3,342	19,002	6	19,008	-	-	-	-	-	-	-	-	38	708	12	-	-	940	24,048
	(a) Booked During the period	3,342	19,002	6	19,008	-	-	-	-	-	-	-	-	38	708	12	-	-	940	24,048
	(b) Reopened during the Period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Adjustments due to Surveyors & court awards	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	2,946	16,366	6	16,372	-	-	-	-	-	-	-	-	24	520	49	-	-	895	20,806
	(a) paid during the period	2,946	16,366	6	16,372	-	-	-	-	-	-	-	-	24	520	49	-	-	895	20,806
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	233	214	2	216	-	-	-	-	-	-	-	-	-	43	-	-	-	28	520
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Claims O/S at End of the period	3,979	5,559	120	5,679	-	-	-	-	-	-	-	-	38	975	867	3	-	667	12,208
	Less than 3months	236	2,727	2	2,729	-	-	-	-	-	-	-	-	13	27	-	1	-	31	3,037
	3 months to 6 months	98	22	1	23	-	-	-	-	-	-	-	-	-	32	11	-	-	33	197
	6months to 1 year	593	37	3	40	-	-	-	-	-	-	-	-	3	113	48	-	-	99	896
	1year and above	3,052	2,773	114	2,887	-	-	-	-	-	-	-	-	22	803	808	2	-	504	8,078

Notes:-

- (a) # Total Health Includes Health, Personal Accident & Travel  
(b) \* Credit insurance considered in other segment

Upto the quarter ending September 30, 2023

(₹ in Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	114,005	3,225	4,790	8,015	-	-	-	470	-	-	470	-	122	13,015	8,134	2	-	6,542	150,305
2	Claims reported during the period	35,981	2,162	(8)	2,154	-	-	-	5,533	-	-	5,533	-	494	2,583	(275)	-	-	1,104	47,573
	(a) Booked During the period	24,294	2,507	22	2,529	-	-	-	5,533	-	-	5,533	-	494	2,679	10	-	-	979	36,518
	(b) Reopened during the Period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Adjustments due to Surveyors & court awards	11,687	(345)	(30)	(375)	-	-	-	-	-	-	-	-	-	(96)	(285)	-	-	125	11,055
3	Claims Settled during the period	24,270	2,266	1,262	3,528	-	-	-	5,533	-	-	5,533	-	445	1,936	1,769	-	-	3,225	40,707
	(a) paid during the period	24,270	2,266	1,262	3,528	-	-	-	5,533	-	-	5,533	-	445	1,936	1,769	-	-	3,225	40,707
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Other Adjustment	6,770	1,310	0	1,310	-	-	-	-	-	-	-	-	-	309	-	-	-	967	9,357
	(i) Claim closed without payment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Claims O/S at End of the period	120,346	1,788	3,518	5,306	-	-	-	470	-	-	470	-	171	15,318	6,090	2	-	3,454	151,159
	Less than 3months	11,059	426	173	599	-	-	-	470	-	-	470	-	49	1,201	-	0	-	189	13,568
	3 months to 6 months	6,598	33	3	36	-	-	-	-	-	-	-	-	-	721	10	-	-	683	8,049
	6months to 1 year	18,887	208	12	220	-	-	-	-	-	-	-	-	6	3,579	210	-	-	153	23,055
	1year and above	83,801	1,121	3,330	4,451	-	-	-	-	-	-	-	-	116	9,817	5,870	2	-	2,429	106,487

Notes:-

- (a) # Total Health Includes Health, Personal Accident & Travel  
(b) \* Credit insurance considered in other segment